Subject:Your Coronavirus Preparedness Questions Answered - March 17, 2020Date:Tuesday, March 17, 2020 6:47:07 PM



Greetings, HACC student!

I hope you have found these regular updates on the College's coronavirus preparedness plan to be helpful. Your recommendations, comments and feedback are essential to our planning and communication plans, and we remain grateful that you are actively engaged in this process.

Following are the commonly asked questions and our responses to them. Please note that some of these responses are tentative and subject to change.

If you have additional questions and you do not see the answers on the <u>website</u>, please submit the online form located on the website. Please see the webpage section called "<u>Information for Students</u>."

We will continue to update you regularly via email and the aforementioned website.

Thank you!

John J. "Ski" Sygielski, MBA, Ed.D. President & CEO HACC, Central Pennsylvania's Community College

1. Will all tests be online now?

There will be no physical-location test proctoring while the College campuses are closed. Tests will be completed online, and any required proctoring will be done through Examity. We will resume physical-location test proctoring when the College campuses resume normal operations.

2. Are all classes still continuing at the Senator John J. Shumaker Public Safety Center (PSC)?

The offerings at the PSC have shifted to the following:

- The career fire academy, police academy and Emergency Medical Technician (EMT) apprenticeship will continue to be offered.
- All contracted training will continue offsite.
- All Emergency Medical Technician (EMT) and paramedic classes are modified to include some video conferencing and online delivery.
- All open enrollment classes and local fire training classes are canceled.

3. I am a welding student in my last semester. They are hands-on classes and cannot be done on a computer. How will we be able to finish our classes?

For some hands-on classes, like welding or ceramics, we will pause the hands-on components, continue with theory and complete the skills portion when the campuses reopen.

4. When can I take my TEAS test?

TEAS testing will be rescheduled once the campuses reopen.

5. I am an employee who normally picks up my payroll check at a campus. How will I receive my paycheck?

The College will mail all checks to employees who typically pick up their check from a campus. Employees are strongly encouraged to use <u>direct deposit</u>.

6. Is HACC considered an "essential business" in relation to Governor Wolf's COVID-19 Pennsylvania requirements?

HACC is not considered an "essential business" in relation to Governor Wolf's COVID-19 PA requirements.

7. Can student workers come to campus to work until the campuses close on March 19?

Yes. Student workers may come to campus to work until the campuses close on March 19.

8. Under what circumstances could I be eligible for unemployment compensation?

An employee may be eligible for unemployment compensation (UC) benefits if:

- Their employer temporarily closes or goes out of business.
- The employer reduces your work hours due to COVID-19.
- The employee has been instructed not to work because the employer feels the employee may get or spread COVID-19.
- The employee has been told to quarantine or self-isolate and is unable to work remotely.

9. Am I guaranteed to receive UC benefits?

An employee's eligibility to receive UC benefits is determined by the Pennsylvania Department of Labor and Industry (L&I). The determination for eligibility is based on an employee's financial eligibility, benefit eligibility and maintaining eligibility on a week-to-week basis. Additional information regarding UC eligibility can be found <u>here</u>.

L&I will contact the HACC Office of Human Resources (OHR) to verify the employment status of an individual who has applied for UC benefits. A representative from the OHR team will provide L&I with factual information related to the individual's employment status.

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