

Subject: Your Coronavirus Preparedness Questions Answered – July 9, 2020
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Greetings!

I recently [re-tweeted](#) a sentiment from a superintendent in Virginia who likened the process of reopening schools for fall to “playing a game of 3-D chess while standing on one leg in the middle of a hurricane.” Our process for welcoming you and preparing for the fall 2020 semester looks unlike anything we have done in the past. I am confident in the decisions we have made, and I am confident in our ability to provide a stellar experience for you this fall. I **thank you** for making the best of this situation and keeping us accountable.

As you have come to expect, following are the commonly asked questions and our responses to them. Please note that some of these responses are tentative and subject to change.

If you have additional questions and you do not see the answers on the [website](#), please submit the online form located on the website. Please see the webpage section called “Information for Students.”

We will continue to update you regularly via email and the aforementioned website.

Thank you!

John J. “Ski” Sygielski, MBA, Ed.D.
President & CEO
HACC, Central Pennsylvania’s Community College

- 1. When will CARES Act funds be disbursed? I still have not received any funds. All my BankMobile information is up to date and accurate.**
Details about when and how HACC will distribute [Coronavirus Aid, Relief, and Economic Security](#) (CARES) Act monies are available at hacc.edu/caresact.
- 2. I am concerned with my F1 visa since I got an email from Immigration and Customs Enforcement (ICE) that says as an international student I cannot**

take just online classes or I will lose my visa and have to return to my country. They informed me that I have to attend on campus so as not to lose my visa. I need help, please.

The College is also concerned with the status of our international students. We are still researching guidelines, reaching out to international students and seeking advice from officials to be able to provide students with accurate advice. We hope to have more details next week. Students are encouraged to direct specific questions to iadmissn@hacc.edu.

International students are valued members of our teaching and learning community for the cultural and intellectual contributions they make to the educational processes at HACC. We at HACC celebrate the diversity they bring to our classrooms and beyond.

3. With the campuses closed for the fall 2020 semester, will we still have athletics?

HACC has made the decision to suspend all [athletic programs](#) for the fall 2020 semester as a result of the pandemic.

Protecting your health and safety continues to be our top priority. This decision was made based on careful consideration of the current situation and the potential risks posed by COVID-19. As you noted, HACC [campuses will be closed](#) through Dec. 31, 2020. Therefore, we are not able to offer the facilities for athletic practices and events.

We know this decision may be disappointing for students who were looking forward to playing at HACC during the fall 2020 semester. We will continue to promote activities that students can access remotely to remain connected and engaged during the fall 2020 semester.

4. When do I have to wear a mask on campus?

For the best mitigation to prevent the spread of COVID-19, anyone on a HACC campus must wear masks at all times. Please see [this webpage](#) for additional information.

5. When do I have to wear gloves on campus?

Gloves are not necessary for day-to-day activities. Masks and rigorous, frequent handwashing are the best defenses. Please [see this webpage](#) for additional information, and/or ask your instructor if gloves are needed for specific activities.

6. I ordered a book from the bookstore that ended up not being required. It is unopened. How do I return it for a refund?

Please email bookstore@hacc.edu and provide the following:

- Web order number
- Name
- H number
- Address
- Phone number
- Reason for return request

The bookstore will email a prepaid FedEx label to return the book. You will receive a refund when the book arrives in the bookstore.

7. **Are advisors in the office during the summer? I am trying to make an appointment to make sure that I am on the right track for the Nursing Program and talk about my TEAS score. I have emailed two advisors and have not received an answer in over a week.**

Students can schedule remote drop-in and scheduled appointments at hacc.edu/Students/AdvisingCounseling/index.cfm.

hacc.edu



800-ABC-HACC

HACC recognizes its responsibility to promote the principles of inclusion and equal opportunity in employment and education. Therefore, it is the policy of HACC, in full accordance with the law, not to discriminate in recruitment, employment, student admissions, and student services on the basis of race, color, religion, age, political affiliation or belief, gender, national origin, ancestry, disability (physical or intellectual based challenges), place of birth, General Education Development Certification (GED), marital status, sexual orientation, gender identity or expression, veteran status, genetic history/information, or any other legally protected classification. Inquiries should be directed to the Office of the President, One HACC Drive, Harrisburg, Pa. 17110, telephone 717-736-4100.