

Subject: Your Coronavirus Preparedness Questions Answered – April 3, 2020
Date: Friday, April 3, 2020 3:09:05 PM



Greetings, HACC student!

As we finish our second full week of remote instruction, I hope you are settling in to our “new normal.” Six months ago, I doubt any of us would have thought that we could do this. But we are. People are helping others and recognizing what is truly important in their lives. Please know that we continue to look ahead and make decisions that help you succeed now and in the future. As John Lennon said, “Everything will be okay in the end. If it's not okay, it's not the end.”

As a reminder, beginning the week of April 6, we will be sending these emails on Tuesdays and Thursdays only, unless there are urgent updates to share.

As you have come to expect, following are the commonly asked questions and our responses to them. Please note that some of these responses are tentative and subject to change.

If you have additional questions and you do not see the answers on the [website](#), please submit the online form located on the website. Please see the webpage section called “Information for Students.”

We will continue to update you regularly via email and the aforementioned website.

Thank you!

John J. “Ski” Sygielski, MBA, Ed.D.
President & CEO
HACC, Central Pennsylvania’s Community College

1. How can I contact PSECU to have my financial education questions answered?

The PSECU Financial Education Center at HACC is available for virtual office hours by phone or Zoom. Please contact Jennifer Nicrone, PSECU community manager, at jnicrone@psecu.com to schedule an appointment.

Please **do not** include personal information (such as your bank account number and social security number) in your email message.

In addition, PSECU's video, "Now What? Repaying Student Loans" provides an overview of how you can handle your loans. Please visit bit.ly/NowWhatPSECU for more information.

2. **My financial aid says my Pennsylvania Higher Education Assistance Agency (PHEAA) grant is on hold. Financial aid said it was because of my late-start class. My late-start class started a week later than it was supposed to. I'm concerned this will affect my refund check. When do you think I'll receive my refund check?**

HACC's Financial Aid Department is continuing to process student financial aid packages. As previously noted, there were some delays with the process, particularly for the second seven-week classes that began on March 23. Students should continue to check their [myHACC](#) account or BankMobile account for details. Students with specific questions are encouraged to call 800-ABC-HACC to speak with a Financial Aid team member.

3. **Are there any student liaisons or student representatives with whom students can contact if they have questions or concerns about this transition to remote learning?**

All HACC students are encouraged to contact their campus Student Government Association (SGA) for advocacy and support. Students can also contact Megan Kopitsky, Harrisburg Campus SGA president and HACC's SGA executive council chair, at haccsga@hacc.edu or complete the anonymous [feedback form](#).

4. **Will HACC sponsor any wellness events while we work remotely?**

Yes. HACC has scheduled two wellness activities for students and employees during our remote operations. The events will begin the week of April 6, 2020, and run through the end of the spring semester.

Desk Exercise Session, led by Linda Mussoline, specialist, institutional research:

- When: Mondays and Wednesdays, noon-12:30 p.m.
- Where: **[Zoom information is redacted for security purposes.]**
- Why: This session is designed to help you reduce stress and increase movement through stretching.
- Please review the session [handout](#) prior to participating in the session.

Yoga Classes, led by Karen Sherwood, faculty and 200RYT yoga instructor:

- When: Wednesdays, 4:30-5:30 p.m.
- Where: **[Zoom information is redacted for security purposes.]**

- Why: This session is designed to facilitate mental stability and concentration.

hacc.edu



800-ABC-HACC

HACC recognizes its responsibility to promote the principles of inclusion and equal opportunity in employment and education. Therefore, it is the policy of HACC, in full accordance with the law, not to discriminate in recruitment, employment, student admissions, and student services on the basis of race, color, religion, age, political affiliation or belief, gender, national origin, ancestry, disability (physical or intellectual based challenges), place of birth, General Education Development Certification (GED), marital status, sexual orientation, gender identity or expression, veteran status, genetic history/information, or any other legally protected classification. Inquiries should be directed to the Office of the President, One HACC Drive, Harrisburg, Pa. 17110, telephone 717-736-4100.