

Subject: Important Instruction and Student Services Updates and Questions Answered – Sept. 8, 2021

Date: Wednesday, September 8, 2021 at 9:08:01 PM Eastern Daylight Time



Greetings.

HACC will honor the valiant efforts of the fallen and living heroes of the 9/11 terrorist attacks in New York City, New York; Washington, D.C.; and Shanksville, Pennsylvania, during a 20th Anniversary Commemorative Event on Sept. 11, 2021.

The public is invited to join this solemn occasion at the 9/11 Memorial on the grounds of HACC's Senator John J. Shumaker Public Safety Center. Social distancing and face coverings are required. For more information, please see [this news release](#).

As you have come to expect, following are the commonly asked questions and our responses to them. Please note that some of these responses are tentative and subject to change.

If you have additional questions and you do not see the answers on the [website](#), please submit the online form located on the website. Please see the webpage section called "Information for Students."

We will continue to update you regularly via email and the aforementioned website.

Thank you!

John J. "Ski" Sygielski, MBA, Ed.D.
President & CEO
HACC, Central Pennsylvania's Community College

1. I heard that the Pennsylvania Department of Health (DOH) will be administering COVID-19 testing on the Harrisburg Campus. Can you please tell me more about this?

HACC's Harrisburg Campus will be a site for COVID-19 testing. DOH is managing the entire process in cooperation with [AMI Testing](#). This is not a HACC event.

The testing site will be located in the [West lot \(Gate 3\)](#). Testing is open to the general public Sept. 14-18 and Sept 21-25, from 9 a.m.-6 p.m.

To limit the possibility of any COVID-19 exposure to our students and employees and out of

respect for DOH, we will close access to the West lot area where testing will be administered on the dates of the testing.

2. Can students and employees gather together for indoor or outdoor dining while on campus?

While dining on campus (indoors or outdoors), all students and employees regardless of vaccination status should:

- Ensure you observe distancing guidelines (at least 6 feet)
- Replace your face covering immediately after eating

We realize that you cannot eat with a face covering. For that reason, it is important that you distance yourself while you are eating.

While on campus, all students, employees and visitors – even if they are fully vaccinated – will be expected to wear masks. The College’s [official guidance on mask expectations can be found here](#).

Thank you! #MaskUpHawks

3. How do I find the hours and availability of our student services?

As the fall semester begins, we’d like to remind you of the hours and availability of our student services. Please note that we are still offering student services remotely. In addition, some services will have a presence on campus for students who are on campus or have scheduled appointments.

HACC’s student services include (but are not limited to):

- [Advising](#)
- [Bookstore](#)
- [Campus Fitness Center – Lancaster](#)
- [Campus Fitness Center – Harrisburg](#)
- [Career Development](#)
- [CARE Center](#)
- [Computer Help Desk](#)
- [Dining Services](#)
- [Financial Aid](#)
- [Global Education](#)
- [KEYS](#)
- [Learning Commons \(Computer Labs/Library/Tutoring/Testing/User Support\)](#)
- [Library Chat \(24/7 Chat Coverage\)](#)
- [Military and Veteran Affairs](#)
- [New Student Orientation](#)
- [Online SmartThinking Tutoring](#)
- [Public Safety Center](#)
- [Registrar](#)
- [Remote Proctoring](#)
- [Student Access Services](#)
- [Student ID and Parking Passes](#)
- [Title IX](#)
- [Transfer Services](#)
- [Welcome Center](#)

4. I know that good money management is important at all ages. Do you have any tips?

Good money management *is important* at all ages. According to PSECU, some things will remain constant in every stage of your life. However, other things may fluctuate based on your age or life stage.

To learn more, please visit bit.ly/PSECUTipsByAge.

PSECU's Financial Education Center at HACC is available for virtual office hours by phone or Zoom. Please contact Jennifer Nicrone, PSECU community manager, at jnicrone@psecu.com to schedule an appointment.

Please do not include personal information (such as your bank account number and social security number) in your email.

hacc.edu



800-ABC-HACC

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