Greetings.

Please note that various functions will be unavailable next week as the College updates its systems. From **12:01 a.m. on June 30 through 11:59 p.m. on July 1, 2021**, HACC will be upgrading its software system. During this time, students will not be able to:

- Access HACCWeb
- Register for credit and noncredit summer or fall 2021 classes
- Drop classes *(please note that the drop period for the first eight-week summer semester is extended to July 5, 2021.)*
- View and browse classes
- View their student account in Banner
- Request academic transcripts and certificates of residency
- Access financial aid
- View "pay my account" and "enroll in HACC payment plan"
- Access course merchant to register for non-credit classes

We appreciate your patience as we work to update our systems to best serve you.

If you have any questions, please contact the Welcome Center at OneStopWC@hacc.edu or 717-780-2378, or complete the online feedback form.

As you have come to expect, following are the commonly asked questions and our responses to them. Please note that some of these responses are tentative and subject to change.

If you have additional questions and you do not see the answers on the website, please submit the online form located on the website. Please see the webpage section called "Information for Students."

We will continue to update you regularly via email and the aforementioned website.

Thank you!

John J. "Ski" Sygielski, MBA, Ed.D.
President & CEO
HACC, Central Pennsylvania's Community College

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1. **Is HACC becoming an online college to save money?**

   HACC is not becoming an online college. HACC will continue to offer multiple methods of instruction for students. In fact, the course options for the fall 2021 semester are [online].

2. **I received an email that various functions will be unavailable next week. Could you please remind me how this impacts HACC students so I can plan accordingly?**

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   - Register for credit and noncredit summer or fall 2021 classes
   - Drop classes *(please note that the [drop period] for the first eight-week summer semester is extended to July 5, 2021.)*
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[hacc.edu]