

Subject: Important Instruction and Student Services Updates and Questions Answered – July 21, 2021
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Greetings.

You may know that over the last few weeks, I have spent some time [#Biking4HACC](#) and visiting high schools in HACC’s service region. Along the way, I have met many proud HACC alumni who have shared their stories with me. It is always a joy to meet with individuals who are thriving after their time at HACC.

I know that some days it may be difficult to see the light at the end of the tunnel, but I encourage you to keep going! Whether your goal is to transfer to a four-year school or start working quickly, I believe your HACC education will prepare you for anything. Remember – [completing your HACC credential](#) leads to higher earning potential, more job opportunities and additional benefits.

As you have come to expect, following are the commonly asked questions and our responses to them. Please note that some of these responses are tentative and subject to change.

If you have additional questions and you do not see the answers on the [website](#), please submit the online form located on the website. Please see the webpage section called “Information for Students.”

We will continue to update you regularly via email and the aforementioned website.

Thank you!

John J. “Ski” Sygielski, MBA, Ed.D.
President & CEO
HACC, Central Pennsylvania’s Community College

How do I order my course materials, and will the bookstores be open this fall?

The list of required and optional course materials for fall 2021 is available on the bookstore website, bookstore.hacc.edu.

If materials are not yet listed for a specific course, please check back frequently, as materials are being added daily. Financial aid will be available to use for the fall 2021 semester on Aug. 9, 2021.

Please note the following:

- Starting Aug. 1, 2021, there will be a \$4.95 shipping fee for each order shipped via UPS. Customers placing a web order will have the option to pick up their order at any campus bookstore during [open store hours](#), which start Aug. 16, 2021.
- There is no longer a bookstore located on the Lebanon Campus. However, customers can pick up their orders at the Learning Commons Desk located on the third floor of the Lebanon Campus.
- All orders for textbooks and other course materials should be placed online through the fall 2021 semester. Not all textbooks and other course materials will be available to purchase at all campus bookstore locations.
- School and office supplies and HACC-imprinted merchandise (such as clothing and gift items) will be available to purchase at all campus bookstore locations.
- Apple® products will be available to purchase in the Harrisburg Campus bookstore or online.
- Textbooks and other required course materials need to be pre-ordered even if you choose in-store pickup.

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