

Subject: Important Instruction and Student Services Updates and Questions Answered – Aug. 25, 2021
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Greetings.

A number of you will be returning to our campuses on Aug. 30. This is a time of year for new opportunities, but also a time for us to remain vigilant, adhere to protocol and take precautions. Please read the guidance below on what to do if you have been in contact with someone who tested positive for COVID-19 or if you are experiencing symptoms:

- If you've had **indirect** contact with someone who tested positive for COVID-19 (even if you are fully vaccinated), please email corona@hacc.edu to notify us, and we will work with you to determine if it is safe for you to come on campus.
- If you are experiencing COVID-19 symptoms, tested positive or had **direct** contact with someone who tested positive for COVID-19 (even if you are fully vaccinated), please do NOT come to campus and email corona@hacc.edu.
- If there are any questions/concerns, please feel free to contact us at corona@hacc.edu. HACC's safety office can help direct each individual circumstance to the corresponding action plan.

As you have come to expect, following are the commonly asked questions and our responses to them. Please note that some of these responses are tentative and subject to change.

If you have additional questions and you do not see the answers on the [website](#), please submit the online form located on the website. Please see the webpage section called "Information for Students."

We will continue to update you regularly via email and the aforementioned website.

Thank you!

John J. "Ski" Sygielski, MBA, Ed.D.
President & CEO
HACC, Central Pennsylvania's Community College

1. Will there be any COVID-19 vaccination clinics located at HACC's campuses?

HACC is honored to be included as a site for COVID-19 vaccination clinics. UPMC is managing the entire process.

UPMC is hosting COVID-19 vaccination [clinics](#) at the Harrisburg, Lancaster and York campuses. Students and employees at the HACC Gettysburg and Lebanon campuses may find more information on clinics in their regions hosted by UPMC at Vaccine.UPMC.com.

Clinics are available at the following dates, times and locations:

- HACC's Harrisburg Campus
 - Aug. 31; 11 a.m.-1 p.m.
 - Bruce E. Cooper Student Center
- HACC Lancaster Campus
 - Aug. 31; 11 a.m.-1 p.m.
 - East Building Multipurpose Room
- UPMC Memorial (approximately 1.6 miles from HACC's York Campus)
 - Sept. 8; 4-6 p.m.
 - Outpatient Services, Entrance B, 1701 Innovation Drive, York

The clinics are open to the public. While on campus, all students, employees and visitors – even if they are fully vaccinated – will be required to wear masks. The College's official guidance on mask expectations can be found at [this link](#).

For more information and to pre-register, please visit Vaccine.UPMC.com.

2. Can you please remind us about HACC's mask guidance?

While on any HACC campus, all students, employees and visitors – even if they are fully vaccinated – will be required to wear masks. The College's official guidance on mask expectations can be found at [this link](#).

3. Is the College still distributing CRRSAA and ARP funds to students?

Since the CRRSAA and ARP allocations began on Aug. 9, the College has disbursed funds to 19,005 students. Funds will continue to be distributed to additional students over the next few weeks.

4. How do I know if I am eligible for CRRSAA/ARP funds? If I am eligible, how will I get my money?

To learn about CRRSAA/ARP eligibility, please visit the [CARES Act webpage](#).

Generally, when funds are disbursed, they will be provided to you via the same pathway that you receive financial aid refunds.

If your account is showing that CRRSAA/ARP funds have been disbursed to you, and you don't know how to access those funds, please contact the [Welcome Center](#) for assistance.

5. When will students be able to view the spring 2022 schedule online?

The spring 2022 schedule will go live on Oct. 4.

6. How do I unenroll from classes at HACC?

You may officially withdraw from the College online through [myHACC](#) or by submitting a Drop/Add/Withdrawal form to [the Welcome Center](#).

Additional details about the process to drop classes is included [at this link](#).

7. Do I have an assigned advisor? How do I get assistance with registration?

For advising-related questions and/or advising support, students should email advising@hacc.edu or call 717-780-2498.

8. I heard that there is a new process for logging into some HACC computers this fall. What is the new login process and what computers will be impacted?

Beginning fall 2021, students will need to log in to campus computers with their HACC credentials. This new process will help ensure a secure technology environment for all students. This change impacts Learning Commons spaces, including the libraries, tutoring centers and some testing centers. This change may also impact some classroom labs.

It's important to know your HACC username (the prefix for your HAWKMail email address) and password.

If you're having trouble remembering your password, please follow these steps:

1. Go to my.hacc.edu/
2. Click the "Click Here to LOGIN!" button
3. Click "Forgotten Password?"
4. Follow the prompts on the next page

For any technology assistance, please contact the User Support team 24/7 at supportcenter@hacc.edu or 717-780-2570.

9. I heard that there will be tours of the Lebanon Campus. Can you please provide more details?

You are welcome to join Dr. Ski, HACC's president and CEO, for a tour of HACC's newly renovated Lebanon Campus on Sept. 1 from 11 a.m. - 1 p.m.

Please note:

- There will be several tours throughout this timeframe.

- While on campus, all students, employees and visitors – even if they are fully vaccinated – will be required to wear masks. The College’s official guidance on mask expectations can be found at [this link](#).

We hope to see you there!

10. Where will students park at the Lebanon Campus?

Student parking will be in the Fulton Bank parking lot, located at 555 Willow Street. This lot is 1 ½ blocks from the Lebanon Campus.

Parking is free with a HACC hang tag. Hang tags can be obtained via HACC’s [Public Safety and Security Department](#) with your vehicle registration and driver’s license.

11. I heard that there are changes to the parking lots at the Midtown Trade and Technology Center. Can you provide more details?

In addition to lots 1 and 2, those that are adjacent to Midtown 1, overflow parking is available in a new location (lot 3) at 316 Harris Street.

All parking is free with a HACC parking pass. Parking passes can be obtained from HACC’s Public Safety and Security Department with your vehicle registration and driver’s license.

HACC no longer owns the lots across the street from Midtown 1. These are private lots with no access for parking.

There will be **no** classes offered at Midtown 2 this fall.

To view the new map, please click [here](#).

12. I heard PSECU is offering a digital-first model. What does this mean for me?

PSECU is proud to offer their digital-first model. Their suite of digital banking tools and services allows PSECU members to securely manage their money anytime, anywhere.

To learn more about PSECU’s digital tools and services, please visit bit.ly/PSECUbankGreen.

PSECU’s Financial Education Center at HACC is available for virtual office hours by phone or Zoom. Please contact Jennifer Nicrone, PSECU community manager, at jnicrone@psecu.com to schedule an appointment.

Please do not include personal information (such as your bank account number and social security number) in your email.



800-ABC-HACC

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